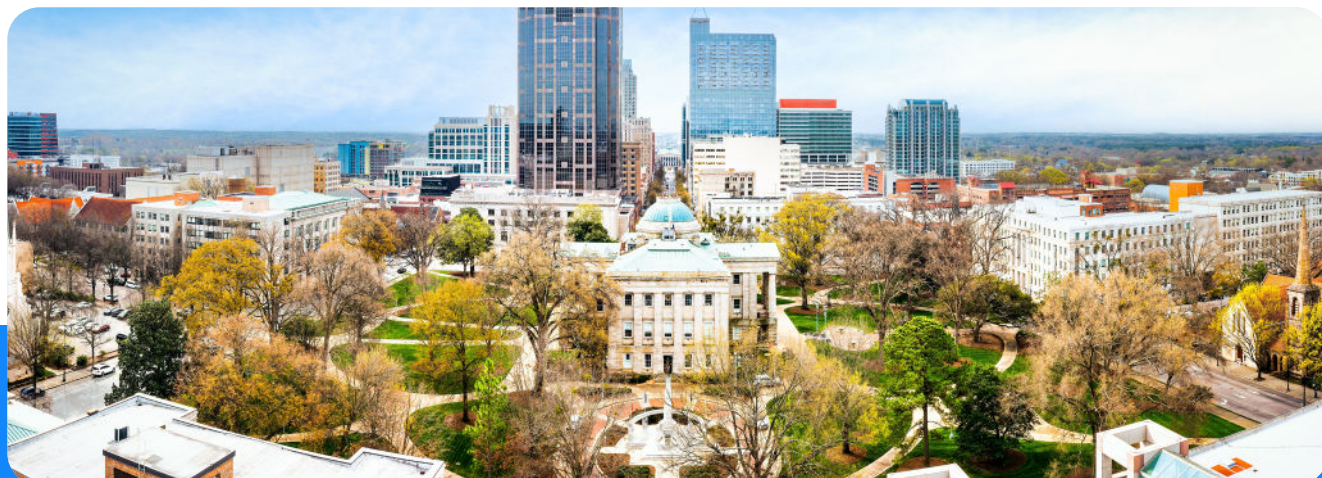




STREAMLINING FEDERAL REPORTING: HOW RALEIGH ELIMINATED DOUBLE ENTRY WITH IDIS MODULE + HUD SYNC



THE CHALLENGE

The City of Raleigh's Housing and Community Development Department administers multiple HUD-funded programs that require ongoing data entry and reporting through HUD's Integrated Disbursement and Information System (IDIS). Prior to implementing Neighborly Software's IDIS Module, IDIS Administrator Kirsten Larson managed a time-intensive workflow where program data moved through multiple spreadsheets before being manually entered into IDIS. Several staff members handled the same information, increasing workload and the potential for costly errors.

Key pain points included:

- Extensive manual coordination between spreadsheets, Neighborly Software's platform, and IDIS
- High risk of data entry errors, especially where mistakes cannot be easily corrected
- Lack of a single source of truth, making it difficult to reconcile program data with required IDIS reporting



OUR SOLUTION

The City of Raleigh partnered with Neighborly Software to pilot the IDIS Module + HUD Sync across three CDBG program areas:



HOUSING REHABILITATION



PUBLIC SERVICE



HOME BUYER ASSISTANCE

The integration creates a direct connection between Neighborly Software and IDIS, enabling program activities and accomplishment data to move seamlessly from program management through federal reporting—without duplicate data entry.

Program staff now create and manage activities directly in the IDIS Module, with data automatically synced to IDIS via HUD Sync. This workflow establishes a single source of truth for program data, eliminating manual reconciliation across spreadsheets and systems.

RESULTS

Within just two months of implementation, Raleigh realized measurable efficiency gains and increased confidence in the accuracy and audit-readiness of its IDIS program data:

- ✓ 30% reduction in duplicate work across program managers and administrators
- ✓ Significantly reduced error risk, strengthening compliance and audit assurance
- ✓ Elimination of tracking spreadsheets, resulting in faster workflows and clearer oversight
- ✓ More intuitive, streamlined user experience with a single source of truth for IDIS set up and reporting

IMPACT

"Neighborly Software's IDIS module eliminates duplicate work and gives us confidence that what goes to HUD is accurate. When the data is clean and the process is automated, our staff can spend their time supporting the community instead of managing spreadsheets."

Kirsten Larson,
IDIS Administrator, City of Raleigh's Housing and
Community Development Department



READY TO ELIMINATE DOUBLE ENTRY AND STREAMLINE YOUR IDIS REPORTING?

Schedule a demo to learn how Neighborly Software's IDIS Module + HUD Sync can help your team work more efficiently while maintaining federal compliance.

SCHEDULE A DEMO

COME JOIN OUR
NEIGHBORHOOD!