

CITY OF FORT WORTH, TX

Fort Worth is the fifth-largest city in the state of Texas and serves a population of over 950,000 people. To date, the City of Fort Worth has leveraged Neighborhood Software to administer \$134+ Million in pandemic and annual federal and state funds that provide affordable housing, a safe living environment, and create economic opportunity.

PROGRAMS USED

→ Affordable Housing

→ Lead-Safe Housing

→ ERAP Subrecipients

→ Emergency Solutions Grants

→ HOME-ARP NOFA

→ Healthy Homes for Heroes

→ HOPWA

→ Permanent Supportive Housing

→ Public Service Agencies

→ Tenant-Based Rental Assistance

→ HUD Notice of
Funding Opportunities

→ Multi-Family
Weatherization Assistance

→ Non-Government
Organization Grants

→ Priority Repair

CHALLENGES

Fort Worth realized the need to modernize the delivery of its program funding and overcome the following challenges to better meet the critical needs of its community:

- ✓ Case file information existed in multiple locations and formats and became unmanageable.
- ✓ Tracking was manually updated, required external department involvement, and was inefficient.

- ✓ We had difficulties administering funding quickly and in a user-friendly way.
- ✓ Reporting wasn't real-time and compliance was very difficult to track.

KEY RESULTS

Neighborhood Software provides the City of Fort Worth an automated and efficient way to manage multiple programs with:



OPTIMIZED REPORTING

Budgeting and spending is tracked and managed from a single view and is streamlined.



FULLY COMPLIANT

CDBG funding is automatically structured in the system's configuration. The audit log allows for use internally and externally.



CENTRALIZED FOR ALL USERS

Staff and community members alike find the software intuitive and easy to use. They can check on project and case status, and easily request draws.



FULLY CONFIGURED

Application structure, processes, and reporting are fully configurable, enabling us to have greater community impact.