HABITAT FOR HUMANITY
GREATER FRESNO AREA, CA

MEET OUR NEIGHBOR

Working in California in Fresno and Madera counties, Habitat for Humanity Greater Fresno Area serves a combined population of 1.15 million people and improves the housing conditions of 100 families per year. To date, Habitat of Greater Fresno Area has leveraged Neighborly Software to administer $1.6 million in Housing Rehabilitation (CDBG) funds. This funding has provided assistance to over 150 families by preserving existing housing through minor beautification and major rehabilitation projects.

CHALLENGES FACED

Prior to the pandemic, Habitat of Greater Fresno realized the need to modernize the delivery of its program funding and overcome the following challenges to better meet the critical needs of its community:

- ✓ Case file information existed in multiple locations and formats and became unmanageable.
- ✓ Tracking was outdated, required external department involvement, and was formatted incorrectly.
- ✓ Family Services (Intake), Construction, Project Management, and Accounting were disconnected and required additional administrative oversight to compile information.
- ✓ CDBG compliance was very difficult to track.

KEY SUCCESS FACTORS

Neighborly Software provides Habitat of Greater Fresno Area a streamlined and efficient Housing Rehabilitation program administration through:

1 OPTIMIZED REPORTING
No longer relies on the accounting dept. for outdated financial information.

2 FULLY COMPLIANT
CDBG funding is automatically structured in the system's configuration.

3 CENTRALIZED CONTRACTOR MANAGEMENT
No longer looking through emails for information.

4 FULLY CONFIGURED
Application structure, processes, and reporting are fully configurable, enabling us to have greater community impact.

IMPACT

"With Neighborly Software, we now receive real-time data which is HUGE when managing multiple programs and projects. This has enabled us to become much more efficient in making sure everyone is being served. Reporting is another tremendous benefit we are leveraging. We now have full visibility of our costs and payments which is critical. The system is naturally structured for HUD and CDBG and allows us to easily process information and move cases forward in a compliant manner!"

Jerry Zuniga,
Director Housing Preservation & Aging Services

READY TO TRANSFORM YOUR HOUSING, ECONOMIC & COMMUNITY DEVELOPMENT PROGRAM?

Schedule a demo to learn how Neighborly Software can help your community implement efficient, compliant solutions.

SCHEDULE A DEMO

COME JOIN OUR NEIGHBORHOOD!